

August 2, 2024

BLUESTONE Environmental, Inc.
7328 W 90th Street
Bridgeview, IL 60455

Dear Kelly & Staff,

I wanted to leave a Google review but am running into some internet problems, so I thought I'd follow-up with a letter to let you know how pleased I was with the service you provided.

My first experience with Bluestone was my phone call requesting information on your company and setting up an appointment with an estimator. An explanation of the process was happily explained and an appointment was made quickly. Ron Miller gave me an estimate, explained the testing process, looked over our home and put me at ease by not putting any pressure on my decisions based on the information he gave me. The test results came back quickly and the decision was made to hire your company for the abatement after Ron patiently answered my list of questions & concerns.

Yesterday, Karem and his crew arrived right on time. Karem had me walk him through the areas that needed the abatement and explained what they would be doing so there were no worries or any misunderstandings. Our discussion was followed by Karem and crew immediately getting to work. They worked hard and efficiently on an especially hot day. Everything was done as planned ... the only surprise being it was done faster and even better than expected, with absolutely no mess left behind. Karem and his crew were gentlemen and a pleasure to have working in our home.

Thank you for a job well done. I will happily recommend Bluestone. I wish your business nothing but success, although I don't think that will be a problem as long as you continue to provide the same type of service to your new customers as you did to me.

Sincerely,
Susan